11. C	oors - access-control systems	
Entry systems		
11.1	<ul><li>Are entry system controls positioned within reach of all users?</li><li>Are they clearly visible?</li></ul>	[]]
11.2	Is there clear, unobstructed approach? • On level ground? • Positioned away from columns and return walls?	[]
11.3	Do entry systems contrast visually with the mounting surface? <ul> <li>Are they adequately lit</li> </ul>	[]
11.4	Is a voice-control entry system available to avoid the use of other control systems?	[]
Entr	yphones	
11.5	<ul> <li>Is the entryphone suitable for both audible and visual communication?</li> <li>Does it provide audible and visual acknowledgement of the call and lock release?</li> <li>Does it include an LED text display to duplicate audible information?</li> </ul>	[]
11.6	<ul> <li>Are the controls simple to use?</li> <li>Are call buttons easy to identify?</li> <li>Are there tactile symbols?</li> <li>Do they have effective visual contrast?</li> </ul>	[]
Secu	urity devices	
11.7	Are cards or fobs to security devices easy for all to use?	[]]
11.8	Are Proximity/Swipe card readers positioned in a suitable location? <ul> <li>Are they orientated vertically?</li> </ul>	[]

## Turnstiles

- **11.9** Is at least one hinged gate provided where turnstiles and ticket-control [] barriers are located?
  - Are they wide enough?
  - Are they suitable for wheelchair access?
  - Can assistance be easily summoned if needed?

## **General observations:**