**11. Doors - access-control systems**

**Entry systems**

11.1 Are entry system controls positioned within reach of all users?  
   • Are they clearly visible?  

11.2 Is there clear, unobstructed approach?  
   • On level ground?  
   • Positioned away from columns and return walls?  

11.3 Do entry systems contrast visually with the mounting surface?  
   • Are they adequately lit  

11.4 Is a voice-control entry system available to avoid the use of other control systems?  

**Entryphones**

11.5 Is the entryphone suitable for both audible and visual communication?  
   • Does it provide audible and visual acknowledgement of the call and lock release?  
   • Does it include an LED text display to duplicate audible information?  

11.6 Are the controls simple to use?  
   • Are call buttons easy to identify?  
   • Are there tactile symbols?  
   • Do they have effective visual contrast?  

**Security devices**

11.7 Are cards or fobs to security devices easy for all to use?  

11.8 Are Proximity/Swipe card readers positioned in a suitable location?  
   • Are they orientated vertically?
### Turnstiles

**11.9** Is at least one hinged gate provided where turnstiles and ticket-control barriers are located?  
- Are they wide enough?  
- Are they suitable for wheelchair access?  
- Can assistance be easily summoned if needed?

### General observations:

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