

21. Sanitary facilities

Overall provision

21.1	Is at least one unisex accessible WC provided in each location where toilets are available? <ul style="list-style-type: none">• Is it close to the building entrance/waiting area?	[]
21.2	Is an accessible WC provided in single-sex toilet areas?	[]
21.3	Is a suitable accessible WC available to disabled employees? <ul style="list-style-type: none">• Is it within a reasonable distance?	[]
21.4	Is an enlarged unisex accessible WC provided where there is only one toilet in the building? <ul style="list-style-type: none">• Does it include a corner-arrangement accessible WC?• And standing-height washbasin?	[]
21.5	Is there a cubicle for ambulant disabled people available in single-sex toilet areas? <ul style="list-style-type: none">• Is it of an adequate room size?• Is there an outward-opening door with horizontal rail?• Is there unobstructed activity space?• Are there support rails?	[]
21.6	Is there a unisex self-contained toilet facility available separate from the accessible WC?	[]
21.7	Is a Changing Places toilet provided in larger public buildings? (See also checklist items at 21.49 to 21.80)	[]
21.8	Is there an accessible urinal in the male toilet area? <ul style="list-style-type: none">• Are there support rails?	[]
21.9	Is a lower-height washbasin provided in a suite of washbasins?	[]
21.10	Is the location of toilets clearly signed?	[]

Doors and locks

- 21.11** Are doors to WC cubicles and accessible WCs outward opening? []
- Are there horizontal rails to assist door closing?
 - Are mechanical self-closing devices not used?

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- 21.12** Are doors capable of being opened in an emergency? []

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- 21.13** Is a facility indicator easy to use? []
- Does it include text and colour to indicate when in use?

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- 21.14** Are accessible WCs highlighted with the International Symbol of Access? []

Sanitaryware and accessories

- 21.15** Are there slip-resistant floors throughout? []
- Is slip resistance maintained when wet?

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- 21.16** Are shiny floor and wall surfaces avoided? []

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- 21.17** Do surfaces and fixtures provide effective visual contrast? []

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- 21.18** Is the WC seat height suitable? []

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- 21.19** Are wall-mounted handrails a suitable diameter? []
- Is there adequate clearance from the wall?
 - Are they easy to grip?

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- 21.20** Are drop-down support rails provided? []
- Are they firmly held when not in use?
 - Are they easy to release when required?
 - Are they sufficiently strong and securely fixed?

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- 21.21** Are coat hooks provided at two heights? []
- Are they suitably positioned?
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- 21.22** Are toilet paper and paper towel dispensers suitable? []
- Are they designed for single-hand operation?
 - If hand-dryers are provided, is the sound pressure level not intrusive or excessive?
 - Can electric hand-dryers be avoided as the only method of drying hands?
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- 21.23** Are there privacy screens at the urinals? []
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Heating, lighting and water supply

- 21.24** Are washbasin taps easy to operate? []
- Is the water temperature regulated?
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- 21.25** Are water supply and waste pipes boxed in? []
- Are they positioned away from manoeuvring space?
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- 21.26** Are heat emitters limited to a safe temperature? []
- Are they positioned away from manoeuvring space?
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- 21.27** Is a light switch or pull cord clearly visible? []
- Is it visually contrasting?
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- 21.28** Is emergency lighting available? []
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Alarms

- 21.29** Is an emergency assistance alarm provided in appropriate facilities? []
- Are alarm pull cords suitable and two red bangles positioned correctly?
 - Are alarms linked to a staffed area?
 - Are visual and audible indicators incorporated?
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- 21.30** Are fire alarms audible and visible within all toilet areas? []
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Unisex accessible corner WC

- 21.31** Are room dimensions adequate? []
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21.32 If more than one accessible WC is provided, are the layouts handed, with right hand transfer to WC and left hand transfer in the alternative WC? []

- Is the handing (direction of transfer to WC) indicated on signage?

21.33 Is overall provision of sanitaryware and accessories suitable? []

- Are they correctly positioned?

21.34 Is the manoeuvring area free from obstruction? []

21.35 Is the toilet flush handle within reach and easy to operate? []

21.36 Are hand-washing and drying facilities within easy reach of someone seated on the WC? []

- Are taps easy to operate?
- Is the temperature controlled?

Accessible baby-changing facilities

21.37 Are accessible baby-changing facilities provided? []

- Are they located separately from single-sex toilet areas?

21.38 Are room dimensions adequate? []

21.39 Is a baby-changing bench provided? []

- Is it a suitable height or height-adjustable?

21.40 Is a washbasin provided at suitable height? []

21.41 Are there adequate disposal bins? []

- Are they positioned so as not to cause obstruction?

21.42 Is a nappy vending machine within reach? []

Prayer washing facilities

21.43 Are male and female prayer washing facilities segregated? []

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- 21.44** Are accessible facilities provided in both male and female areas? []
- Is there a step-free floor surface to at least one washing position?
 - Is there unobstructed access?
 - Is there adequate manoeuvring space?
 - Are there support rails?
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- 21.45** Is there a non-slip floor surface? []
- Is slip resistance maintained when wet?
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- 21.46** Are seats provided at different heights or height-adjustable? []
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- 21.47** Are coat hooks and hand-dryers at a range of heights? []
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- 21.48** Is footwear storage at a range of heights? []
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Changing Places toilets

- 21.49** Is a Changing Places (CP) toilet provided? []
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- 21.50** Is the CP toilet clearly signed? []
- Does the signage incorporate the CP symbol?
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- 21.51** Is there a convenient, unobstructed approach route? []
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- 21.52** Is the CP toilet located close to customer service staff? []
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- 21.53** Is signage indicating location of the nearest unisex accessible toilet and baby-changing facility clearly displayed? []
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Room layout and equipment

- 21.54** Is room size at least 3m x 4m? []
- And ceiling height a minimum of 2,400mm?
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- 21.55** Is the door arrangement suitable? []
- Is it wide enough?
 - Are handles and grab rails suitable?
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- 21.56** Is the overall provision of sanitaryware, equipment and accessories suitable? []
- Are they positioned to enable easy transfer?
 - Is there sufficient space for assistant(s)?
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- 21.57** Is clear manoeuvring space available? []
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WC fixtures

- 21.58** Is it a peninsular toilet arrangement? []
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- 21.59** Does the WC incorporate a backrest and suitable seat? []
- Is it a robust installation?
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- 21.60** Is a shelf for colostomy bags provided close to the WC? []
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- 21.61** Are support rails provided? []
- Would fold-down rails be suitable?
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- 21.62** Is a height-adjustable washbasin provided? []
- Is there clear knee space below the bowl?
 - Are the taps easy to use?
 - Is water temperature limited to a safe level?
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- 21.63** Are hand-drying facilities close to the washbasin? []
- If an electric hand-dryer is provided, is the sound pressure level not intrusive or excessive?
 - Is an electric hand-dryer not the only means of drying hands?
 - Is the paper towel dispenser easy to use with one hand?
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- 21.64** Is a privacy screen available? []
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Hoist equipment

- 21.65** Is hoist equipment available? []
- Does it provide full-room cover?
 - Is the safe working load at least 200kg?
 - Is information about the range of sling types compatible with the hoist available?
 - Is information about sling compatibility available to users in advance of a visit?
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- 21.66** Are handset controls easy to use? []
- Are auxiliary controls located on the motor unit?
 - Is there an emergency stopping and lowering facility?
 - Is the return-to-charge feature in a convenient location?
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- 21.67** Are there clear instructions for use? []
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Changing bench

- 21.68** Is a height-adjustable changing bench available? []
- Is the height-adjustment range suitable?
 - Is it of an adequate size?
 - Is it either mains powered or battery powered?
 - Is there a safe working load of at least 200kg?
 - Is the surface suitable for changing and showering?
 - Is there an adjustable backrest?
 - Is a wide paper roll dispenser available?

Shower facilities (if provided)

- 21.69** If a shower is available, is it adjacent to a changing bench? []
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- 21.70** Is a shower seat available? []
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- 21.71** Has the wet room floor got suitable drainage? []
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- 21.72** Are shower controls mounted within reach of users? []
- Is the hose long enough to reach the full length of the changing bench?
 - Is the water temperature adjustable but limited to a safe level with thermostatic control?

Alarms

- 21.73** Is an assistance alarm provided? []
- Are there pull cords in two locations?
 - Is the alarm linked to a staffed area?
 - Does it incorporate visual and audible indicators?
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