32. Communication services		
32.1	Are staff aware of or given training in the diversity of communication needs?	[]
32.2	Are any staff trained and/or qualified to provide communication services?	[]
32.3	Is there a procedure for arranging communication services, when required, including: • British Sign Language (BSL)/English interpreters • communication support workers • deaf-blind interpreters and communicator guides • lipspeakers • note-takers • electronic note-takers • speech-to-text reporters?	[]
32.4	Are communication services offered as an integral part of a programme of events; for example, signed, audio described and captioned performances in a theatre?	[]
General observations:		