# RIBAUL

# Client Adviser

Providing specialist, experienced advice that puts you in control of your construction project

Placeholder:

Name: Presenter(s)

Details: Practice(s) etc



# RIBA Client Adviser service started in 2005 and has developed a track record of successfully supporting clients to:

- get the most from the design team;
- deliver many high functioning, award winning public and private buildings;
- innovate and develop sustainable solutions tailored to the project;
- respond to changing funding and procurement models across projects.

The UK Government recommends the early appointment of an independent client adviser (like an RIBA Client Adviser) to provide high level expert advice and to help protect the client's interests.



### A RIBA Client Adviser is:

- A highly experienced architect
- Not the designer
- Accredited by the RIBA
- An independent strategic adviser who supports the client team from RIBA Stage O



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# We're different to other built environment professionals:

- outside the design team
- impartial and informed advice
- demystify the design process and key milestones
- maximise the value of your investment
- help define and deliver the best long-term solution
- provide continuity of strategic advice from start to finish





### Benefits:

We enable you to maintain control over issues affecting the quality, value, sustainability and lifecycle of your building or project, through:

- Developing an accurate brief
- Understanding your business objectives
- Utilising new technology
- Design management

- Risk management
- Whole life benefits
- Identifying opportunities
- Improving communication



#### By your side from start to finish - and beyond...

- to help ensure the success of your current project; and
- to embed the lessons learnt through the project to improve future projects



"Your professional approach, dedication to the task, willingness to meet challenging time scales, openness during moderation and knowledge and expertise fully contributed towards a successful outcome" - Richard Beeby, Programme Director, NCC

Exterior photograph of One Angel Square office building © Andrew Hatfield



### RIBA Stages 0/1 – Strategic Definition & Brief Development:

Architect led design team not yet appointed on most projects - early Client Adviser involvement to help:

- set the strategies for design vision and construction delivery
- develop the brief
- prepare feasibility, capacity and viability studies
- organise surveys and site investigations
- advise on which consultants may be required
- support the procurement of the design team

# RIBA Stages 2 to 6 – Develop Design to Construction:

Architect led design team now appointed - Client Adviser involvement shifts to provide:

 continuity throughout all stages to help ensure that the project objectives are delivered through the detailed design and construction process



# RIBA Stage 7 – In Use:

Architect led design team's appointment has ended - Client Adviser can support the client with:

- soft landings, training to use the new building
- monitoring the building in use
- post occupancy evaluations
- capturing lessons learnt to inform future projects and share best practice



St John's School Classroom in the sky treehouse. © Peter Langdown Photography

## RIBA appointment documents for RIBA

#### Client Advisers:

- A Professional Services Contract
- A Scope of Services
- A Register of all accredited Client Advisers:

https://www.architecture.com/knowle dge-and-resources/resourceslanding-page/riba-client-adviserregister

### Schedule of Services

List the specific services that the Client Adviser will carry out at each stage of the Project. The Services will be in accordance with the stages defined in the RIBA Plan of Work.

The Services being undertaken should be selected individually and ticked where an option APPLIES

#### Stage 0 - Strategic Definition

- Map out process of Stage 0 Strategic Definition for the Client
- Provide general impartial advice and support for the Client, independent of the
- Assist the Client in defining and developing the vision and the Client's strategic requirements
- Visit the site to support the development of the Project Brief
- Contribute to the production of the Client's business case and assist with the development of project feasibility
- Assist and contribute to the preparation of the strategic brief
- Beview with the Client lessons learned from feedback from relevant project
- Support the development of the Client's sustainability requirements and aspirations
- Identify the Client's aspirations with regards to level of design and the Client's risk profile
- Support the Client in understanding best value and budget impacts
- Review and advise the Client on design team appointments for scope, project roles and responsibilities, including the Principal Designer
- Contribute to the development of the project programme and risk identification
- Contribute to the identification of stakeholders and consultation process
- Attend Client design team meetings, as stated in item F of the Contract Details
- Co-ordinate and facilitate design review workshops

# Case Study

Project title: UK Pavilion Dubai 2020 with the Department for International Trade

RIBA Client Adviser: Nigel Maynard

Client Advice and Technical Services team: Es Devlin with Avantgarde and Veretec

Project type: Cultural Project value: Classified

"Nigel helped us from the outset to understand our way through the design process, design development and acted as an independent adviser on selecting our design team and contractor." - Dept. of International Trade

"Nigel's knowledge of the construction process and technical detail has enabled us to make value decisions and to intelligently question the development of this flag ship project for the Department." - Dept. of International Trade



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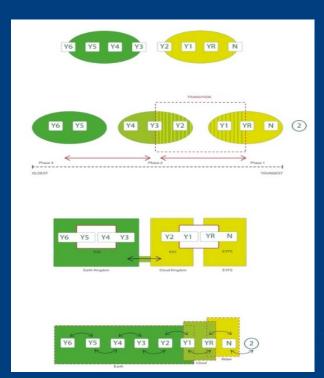
## Case Study

Project title: Education Design Brief Template and Methodology

RIBA Client Adviser: Ann Griffin

**Project type:** Strategic advice before project inception

"Working with Camden, Ann Griffin identified achievable solutions to improve preparedness in advance of complex projects. Ann's approach combined the strategic and the detailed to create a template for Education Design Briefs, alongside a methodology to build awareness and engagement with the school. This was successfully implemented as a briefing process for Torriano, where Ann facilitated a clear definition of their vision and requirements for transitioning from two separate schools to a merger co-located with housing and community facilities. Ann's early involvement as a Client Adviser has been invaluable / instrumental in supporting strategic decision making and viability testing during Stage O" - Kate Cornwall-Jones, London Borough of Camden



## Case Study

Project title: Hawley Primary School

RIBA Client Adviser: Dominic Cullinan, SCABAL

Client Advice and Technical Services team: AHMM

Project type: Education Project value: £6.8m

"I'm sure you will join me in congratulating and thanking our architects and client advisers for their inspired input." - Jane Brett-Jones, Chair of Governors, Hawley Primary School





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Placeholder for photo of example(s) of presenter(s) CA work

