



Client Adviser

Providing specialist, experienced advice that puts you in control of your construction project

Placeholder:

Name: Presenter(s)

Details: Practice(s) etc

RIBA Client Adviser service started in 2005 and has developed a track record of successfully supporting clients to:

- get the most from the design team;
- deliver many high functioning, award winning public and private buildings;
- innovate and develop sustainable solutions tailored to the project;
- respond to changing funding and procurement models across projects.

The UK Government recommends the early appointment of an independent client adviser (like an RIBA Client Adviser) to provide high level expert advice and to help protect the client's interests.

A RIBA Client Adviser is:

- A highly experienced architect
- Not the designer
- Accredited by the RIBA
- An independent strategic adviser who supports the client team from RIBA Stage 0



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We're different to other built environment professionals:

- outside the design team
- impartial and informed advice
- demystify the design process and key milestones
- maximise the value of your investment
- help define and deliver the best long-term solution
- provide continuity of strategic advice from start to finish



Benefits:

We enable you to maintain control over issues affecting the **quality, value, sustainability and lifecycle** of your building or project, through:

- Developing an accurate brief
- Understanding your business objectives
- Utilising new technology
- Design management
- Risk management
- Whole life benefits
- Identifying opportunities
- Improving communication

By your side from start to finish – and beyond...

- to help ensure the success of your current project; and
- to embed the lessons learnt through the project to improve future projects



Exterior photograph of One Angel Square office building © Andrew Hatfield

“Your professional approach, dedication to the task, willingness to meet challenging time scales, openness during moderation and knowledge and expertise fully contributed towards a successful outcome” - Richard Beeby, Programme Director, NCC

RIBA Stages 0/1 – Strategic Definition & Brief Development:

Architect led design team not yet appointed on most projects -
early Client Adviser involvement to help:

- set the strategies for design vision and construction delivery
- develop the brief
- prepare feasibility, capacity and viability studies
- organise surveys and site investigations
- advise on which consultants may be required
- support the procurement of the design team

RIBA Stages 2 to 6 – Develop Design to Construction:

Architect led design team now appointed - Client Adviser involvement shifts to provide:

- continuity throughout all stages to help ensure that the project objectives are delivered through the detailed design and construction process



RIBA Stage 7 – In Use:

Architect led design team's appointment has ended - Client Adviser can support the client with:

- soft landings, training to use the new building
- monitoring the building in use
- post occupancy evaluations
- capturing lessons learnt to inform future projects and share best practice

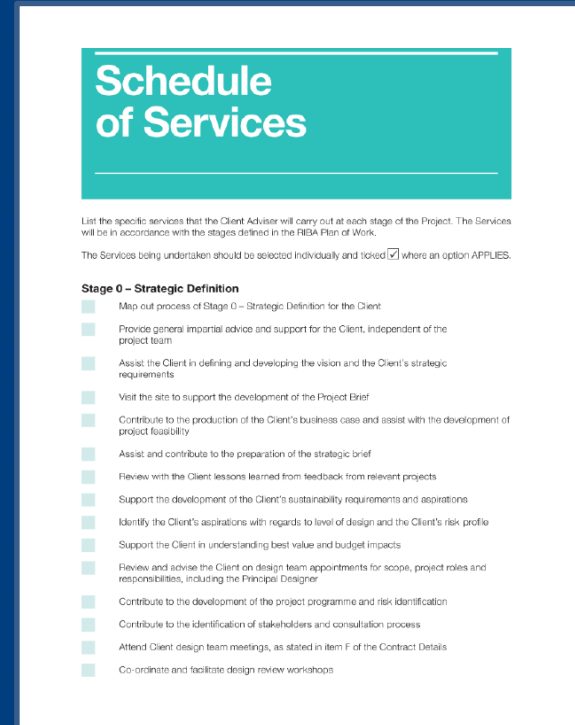


St John's School Classroom in the sky treehouse. © Peter Langdown Photography

RIBA appointment documents for RIBA Client Advisers:

- A Professional Services Contract
- A Scope of Services
- A Register of all accredited Client Advisers:

<https://www.architecture.com/knowledge-and-resources/resources-landing-page/riba-client-adviser-register>



The RIBA evaluates and accredits all of its Client Advisers on an annual basis

Case Study

Project title: UK Pavilion Dubai 2020 with the Department for International Trade

RIBA Client Adviser: Nigel Maynard

Client Advice and Technical Services team: Es Devlin with Avantgarde and Veretec

Project type: Cultural

Project value: Classified

“Nigel helped us from the outset to understand our way through the design process, design development and acted as an independent adviser on selecting our design team and contractor.” - Dept. of International Trade

“Nigel’s knowledge of the construction process and technical detail has enabled us to make value decisions and to intelligently question the development of this flag ship project for the Department.” - Dept. of International Trade



© Es Devlin and Avantgarde

Case Study

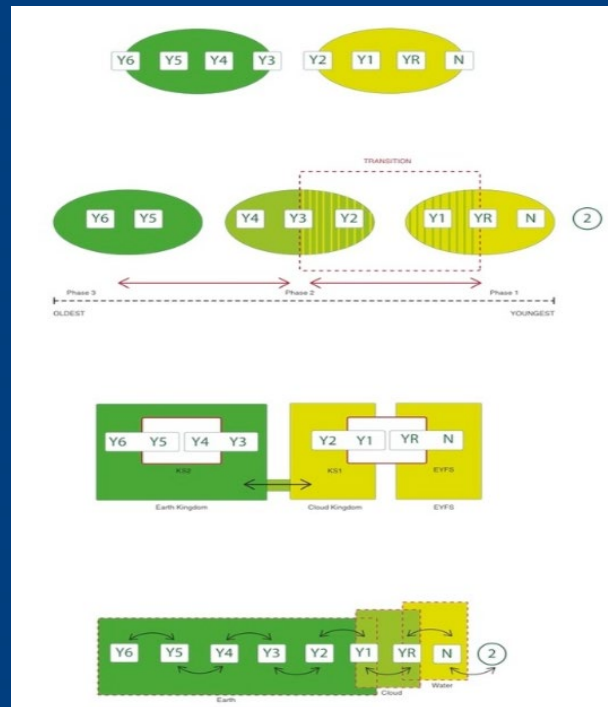
Project title: Education Design Brief Template and Methodology

RIBA Client Adviser: Ann Griffin

Project type: Strategic advice before project inception

"Working with Camden, Ann Griffin identified achievable solutions to improve preparedness in advance of complex projects. Ann's approach combined the strategic and the detailed to create a template for Education Design Briefs, alongside a methodology to build awareness and engagement with the school.

This was successfully implemented as a briefing process for Torriano, where Ann facilitated a clear definition of their vision and requirements for transitioning from two separate schools to a merger co-located with housing and community facilities. Ann's early involvement as a Client Adviser has been invaluable/ instrumental in supporting strategic decision making and viability testing during Stage 0" - Kate Cornwall-Jones, London Borough of Camden



Case Study

Project title: Hawley Primary School

RIBA Client Adviser: Dominic Cullinan, SCABAL

Client Advice and Technical Services team: AHMM

Project type: Education

Project value: £6.8m

"I'm sure you will join me in congratulating and thanking our architects and client advisers for their inspired input." - Jane Brett-Jones, Chair of Governors, Hawley Primary School



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example(s) of presenter(s) CA
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